
Quality Policy

ABECK Group is a name many know. Many also know of us as **A Bending Company** – the pipe bending, section rolling and grating experts. We've also made ourselves familiar as **Kazed Industrial Solutions** – custom fabricating modular pipe fittings, handrails and safety barriers. No matter how people know of us, **ABECK**, a 100% Australian owned company, has been providing outstanding 'build to print' engineering solutions for over 27 years and is dedicated to achieving the highest degree of customer satisfaction (both external & internal) through continual improvement.

Our mission is to provide excellence in Engineered Structural Steel Components to customers while maintaining and improving the quality and quantity of manufacturing jobs in Australia. Our company is committed to providing innovative, customised solutions to industry.

The company strives for the optimal balance between safety, performance and cost.

The management of quality, based on AS/NZS ISO 9001: 2016 throughout the organisation, is the basis for our future success. This includes:

- Being aware of our customer's needs and expectations
- Fulfilling agreed customer requirements in a businesslike manner
- Continuous improvement of our processes
- Ensuring our personnel are properly trained

The Management team has identified the processes needed to meet quality requirements for both product and service. Each process has had Key Performance Indicators assigned and monitored to ensure Quality objectives are met and to create opportunities for ongoing improvement in all areas of operation.

The Key Performance Indicators provide the basis for planning future objectives.

All employees are responsible for continuously improving the quality of their work to satisfy both external and internal demands.

The success of the Quality System will be determined by:

- product conformance to specification
- customer satisfaction
- continuous improvement

We shall work in such a way that we are perceived as quality oriented, open to change, ethical, skilled and environmentally responsible.

We regard good leadership and a continuous development of skill and competencies of all employees as necessary to achieve total quality.

In pursuance of this policy we shall adhere to the implementation and maintenance of a documented quality assurance system based on AS/NZS ISO 9001: 2016.



Peter Angelico
Managing Director